



**community
human services**

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annual report 2012

from our c.e.o.

According to the Department of Health Care Services, from March through September 2013, more than 20,000 individuals in Monterey and Santa Cruz counties will transition from Healthy Families insurance to Medi-Cal. The impact on Community Human Services (CHS) will be felt in our outpatient mental health programs at the Family Service Centers. We are anticipating a significant increase in the number of people seeking therapy in our Medi-Cal programs, and have recently received an increase in our County contract to meet this need.



Beginning in March 2013, Monterey County began accepting applications for its new Low Income Health Plan, ViaCare. ViaCare will provide a comprehensive scope of physical and mental health services to 500 currently uninsured county residents with incomes at or below 100% of the Federal Poverty Limit. This program is designed to build capacity and prepare Monterey County for the implementation of the Affordable Care Act, which goes into effect January 2014. Approximately 20,000 county residents will become eligible for Medi-Cal and 40,000 for the Covered California Health Insurance Exchange under the Affordable Care Act, which will integrate substance abuse treatment into the rest of healthcare and make it a covered service. Community Human Services is anticipating an increase in the number of covered individuals seeking both substance abuse and mental health services in 2014.

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A UNITED WAY
CERTIFIED FUNDED AGENCY



from our c.e.o.

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To prepare for the resulting increased demand for services, CHS has undergone several changes since fiscal year 2011-12 and continues to make improvements still. Thanks to our donors and our generous community, we successfully raised over \$24,000 and received numerous commitments for in-kind donations of goods and services for the rehabilitation of our Genesis House drug treatment facility. We have also been reviewing and revising our policies and procedures there to improve our standards of care. These activities will help us get accredited by the Commission on the Accreditation of Rehabilitation Facilities (CARF), position us for potential partnerships with other community based organizations and the County and make us eligible to bill third-party insurance companies. In this way, CHS will remain a relevant and important part of our community.



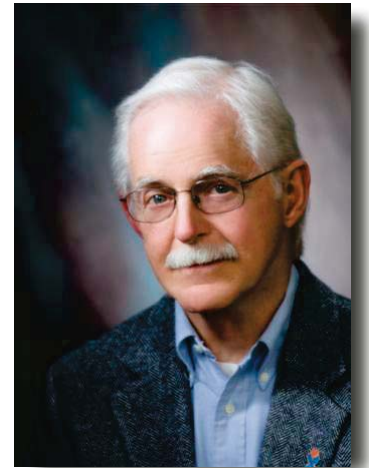
Robin McCrae, MA
Chief Executive Officer

CHS says goodbye to john adams

Longtime Community Human Services employee John Adams, MFT, retired from the Family Service Centers Program Officer position he held for many years. John joined CHS in 2002 during its merger with the Family Service Agency of Monterey County.

John's experience and enthusiasm were instrumental in the growth of the Family Service Centers. His guidance led the way for scores of local counselors and therapists and his presence will be missed.

The CHS family wishes John the best of luck in his future endeavors. We acknowledge him for his tireless effort and for all of the lives he touched in his long and successful career. Thank you, John!



CARF accreditation planned for genesis house

The Commission on Accreditation of Rehabilitation Facilities (CARF) is a private, non-profit organization that promotes the quality, value and optimal outcomes of health and human services through accreditation. Our Off Main clinic received this important accreditation in 2005 and we are in the late stages of applying for the same at Genesis House.

The benefits of becoming CARF certified are myriad and include the assurance to persons seeking services, funding sources, referral agencies, payers, regulators, other providers and the community, that our program meets internationally accepted standards.

CARF also provides guidance for providing high quality services focused on the persons served that emphasize an integrated and individual approach to services and outcomes. Ultimately this accreditation will open up increased funding and reimbursement opportunities by creating stronger relations and partnerships with purchasers and regulatory bodies.

The process for accreditation through CARF is long and detailed but we are confident in our ability to meet their standards and are excited about the benefits this will provide to Genesis House, Community Human Services, and our clients. If you have any questions about CARF please contact our Chief Program Officer, Valerie Catania, at vcatania@chservices.org or by calling 831-658-3811. The CARF website can be found at www.carf.org.

a safe place for homeless youth

The following is from a letter written by Will, a client at Safe Place. Will has been utilizing services at Safe Place for a couple years and is quick to help fellow clients himself. His story highlights the need for Runaway and Homeless Youth Services on the Peninsula.

“Safe Place has been a god-send for me. I have been homeless for two years and am a current fourth year college student. I try to go to Safe Place every day, not so much for the basic help they provide, but for the people that work there. I love the staff and I really enjoy talking to all of them as much as I can. I can tell them anything, and I have an enormous amount of trust with every single person there. I always feel welcome, and so do the other kids that come by. Safe Place has a great reputation and name on the streets, and no one dislikes them. I have noticed that when kids are at Safe Place, they are not on the streets, which avoids them a lot of problems.”

service statistics

FY 2011/2012	Individuals Served
MENTAL HEALTH	
Outpatient Counseling	629
SuperKids/SuperTeens	309
Supervised Visitation	246
Parent Education	446
Domestic Violence/Anger Management	217
SUBSTANCE ABUSE	
Off Main Clinic	284
Genesis House	127
Elm House	16
YOUTH SERVICES	
Safe Place	414
Safe Passage	16
D.A.I.S.Y.	239
Total Individual Clients Served	2,943



SAFE PLACE IS A TRUE HAVEN FOR RUNAWAY AND HOMELESS YOUTH ON THE MONTEREY PENINSULA.

“I find the only problem with Safe Place is that it closes. Whenever they have to close down for the weekend, or close for a staff meeting, I can see the difference first hand and in person on the streets. They help me with food, printing papers for school, giving me rides to school if my disability forbids me to walk far on certain days, and the list goes on and on. Safe Place is perfect, and extremely effective with helping kids on the streets just like me.”

Safe Place is a comprehensive program for runaway and homeless youth. Services include individual, group and family counseling to help resolve crises and reunite youth with their families, Street Smart groups that provide education about sexual behavior and STD’s, Seven Challenges groups that provide education and intervention for drug and alcohol abuse, weekly drop-in night at the Monterey Youth Center that provides a hot meal and recreational activities for youth, 24-hour access to temporary shelter, informal street-based counseling and survival aid including food, clothing, and hygiene items.

All services are provided free of charge. Call 831-373-4421 to learn more about Safe Place and how you can help Runaway and Homeless Youth on the Monterey Peninsula.

finances

FY 2011/2012

REVENUES

Government Grants/Contracts	\$2,614,440
Program Service Revenue	\$463,764
Joint Powers Authority Contributions	\$158,093
United Way	\$48,044
Private Grants/Donations	\$272,289
Other Income	\$20,878
TOTAL REVENUE	<u>\$3,577,508</u>

EXPENSES

Program Services	\$2,729,246
Management	\$697,517
TOTAL EXPENSES	<u>\$3,426,763</u>
NET INCOME/LOSS	<u>+\$150,745</u>

top donors FY 2011/2012

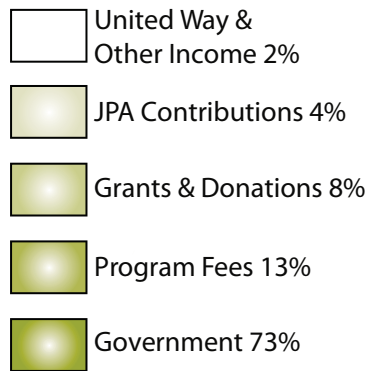
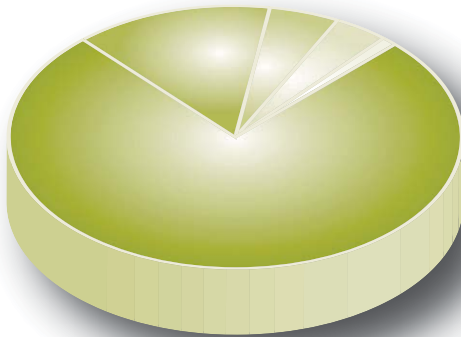
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Jo Ellen Moore
Loren Steck & Annette Yee Steck

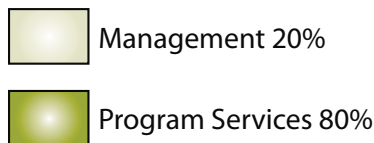
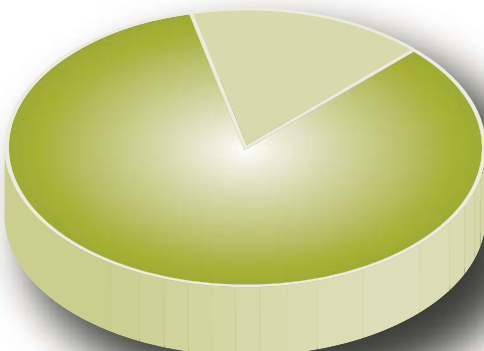
Top Businesses, Foundations & Trusts

The California Wellness Foundation
The United Way of Monterey County
Community Foundation for Monterey County
Harden Foundation
Monterey Peninsula Foundation
Barnet Segal Charitable Trust
Robert & Audrey Talbott Foundation
Peggy & Steve Fossett Foundation
Yellow Brick Road Benefit Shop
Monterey Council of St. Vincent DePaul
Interfaith Outreach of Carmel
Monterey County Weekly Community Fund
In-N-Out Burger
First United Methodist Church/Church Mouse

revenue sources



expenses



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