



**community  
human services**

hope. help. here.



# annual report 2013

## From Our CEO

### “Healthy People, Families and Community”

**Community Human Services** has been transforming lives of Monterey County residents since 1969. Each year more than 2,000 children, women, men and families receive a broad array of behavioral health services in our twelve programs.

At **Genesis House**, a residential treatment center, men and women learn about addiction and start a journey of recovery that can last a lifetime. In the perinatal program, we ensure that our pregnant residents receive prenatal care in addition to drug treatment, and their babies are born drug-free.

Runaway and homeless youth receive basic aid, counseling and temporary shelter at **Safe Place**. We assist many youth in reuniting with their families or help them find an alternate safe living environment, all while connecting them with school, work and other community resources.

Older homeless youth and women in recovery from substance abuse find safe supportive housing at **Safe Passage** and **Elm House**, where they learn self-sufficiency and begin to rebuild their lives.

Those who have become chemically dependent on opioids such heroin and, more increasingly, oxycodone, find the medical care and support they need to live a productive life free from harmful and illegal drugs at **Off Main Clinic**.

Our **DAISY** program provides at-risk youth with substance abuse education at the Silver Star Resource Center, a collaborative “one-stop center” with multiple

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A UNITED WAY  
CERTIFIED FUNDED AGENCY



# From Our CEO

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programs that provide educational, mental health, gang intervention and other services.

And youth and families have access to several safety net services at our **Family Service Centers** to ensure family health and wellness, including outpatient mental health counseling, parenting education, school-based counseling, supervised visitation, domestic violence intervention and foster youth and family support.

All of our programs strive to be transformational and help create profound and lasting change in our clients' lives. Our licensed and certified staff uses evidence-based best practices to ensure the highest quality of professional services.

Your support of **Community Human Services** is a wise investment. We thank you for your support and for working with us to make the community a better place for everyone!



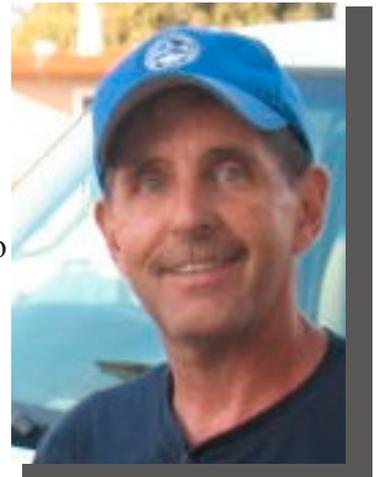
Robin McCrae, MA  
Chief Executive Officer

# Friend of CHS

Community Human Services lost a dear friend in August of 2013 when Stephen Fratus, our long-time Insurance Agent, passed away unexpectedly. Stephen was much more than our Insurance Agent. He was a terrific person who was always ready to volunteer on behalf of Community Human Services. Indeed, he spent many hours working on the kitchen remodel at Genesis House and his infectious sense of humor was sure to buoy the spirits of his co-workers and co-volunteers. He was also a regular and generous donor.

Stephen was a lifelong fan of the Forty-Niners, the Giants, and the Warriors. He will be remembered by his business associates for his dedication. His friends will recall his willingness to help at a moment's notice. His family will remember his devotion and kindness.

Please do a good deed today in Stephen's memory.



# New Treatment Services in FY 2014-2015

To address a growing need for outpatient drug treatment services, Community Human Services is developing intensive outpatient drug treatment programs in Monterey, Salinas and South County. Treatment services will include assessments, intakes, treatment planning, collaterals, discharge planning, crisis counseling and group counseling. Services will be offered to all adults age 18 and older, with a special emphasis on transition-age adults and women. Services will be provided in both English and Spanish. The programs are projected to serve 400 people each year. Funding for the programs will come from private fees, private insurance and Medi-Cal. Services are expected to be operational in the Fall of 2014.

CHS has been providing substance abuse and mental health services in Monterey County since 1969 and has successfully operated a Drug Medi-Cal narcotic treatment program at Off Main Clinic for over 25 years. CHS also operated a Medi-Cal outpatient drug treatment program in Seaside for approximately 6 years in the 1990's. In addition, CHS has expertise working with transition-age youth through Safe Place and Safe Passage, its runaway and homeless youth programs. Marta Sullivan, RAS, has been hired to develop and manage outpatient drug treatment programs. Ms. Sullivan has 25+ years of experience developing and managing outpatient drug treatment programs in Monterey County.

# Second Chance at Life

The following is a letter written by “Joelle,” a resident of Elm House and former Genesis House client. Her story highlights the importance of providing a continuum of care for our clients and illustrates the power of our amazing programs.

*Dear Community Human Services,*

*I would like to share with you some of the life changing events I have succeeded in since becoming a part of your programs.*

*When I was court ordered to Genesis House 15 months ago I was living in a boarded up house with no running water or utilities. I also had an ongoing addiction of thirty some odd years with no end in sight.*

*I entered into your program and was taught all about triggers and to learn life and social skills to help recognize my own issues and how to work through them. As a result of the classes, counseling, therapy, and responsibilities given to me during this time, opportunities opened to me far beyond my belief.*

## Service Statistics

| <b>FY 2012/2013</b>                    | <b>Individuals Served</b> |
|--|---------------------------|
| <b>MENTAL HEALTH</b>                   |                           |
| Outpatient Counseling                  | 508                       |
| SuperKids/SuperTeens                   | 109                       |
| Supervised Visitation                  | 133                       |
| Parent Education                       | 442                       |
| Domestic Violence/Anger Management     | 198                       |
| <b>SUBSTANCE ABUSE</b>                 |                           |
| Off Main Clinic                        | 228                       |
| Genesis House                          | 138                       |
| Elm House                              | 10                        |
| <b>YOUTH SERVICES</b>                  |                           |
| Safe Place                             | 441                       |
| Safe Passage                           | 10                        |
| D.A.I.S.Y.                             | 227                       |
| <b>Total Individual Clients Served</b> | <b>2,444</b>              |



Genesis House Clients

*In less than three months I was not only sober, I was teachable, employable and had the ability to work through my problems and to find solutions and act on them.*

*I eventually transitioned into Elm House where I am learning to enter into society with an affordable rent that includes counseling, mentoring and social skill development needed for me to go onto the next stage of my recovery. At Elm House I still have the structured environment that I need to help me through this transition in my life with the chance to make goals for myself and to successfully reach them with the support I need.*

*I am currently enrolled in Monterey Peninsula College and hope to someday be employed by Community Human Services where I am currently a volunteer two days a week. I now have a California Drivers License, my own transportation, and insurance. I would never have been able to reach these goals without the services CHS offered to me. The charges I had that qualified me for your program will be dismissed in two months as a result of all the hard work I have done with your support.*

*I owe my life to you!*

# Finances

## FY 2012/2013

### REVENUES

|                                      |                           |
|--------------------------------------|---------------------------|
| Government Grants/Contracts          | \$2,686,522               |
| Program Service Revenue              | \$435,468                 |
| Joint Powers Authority Contributions | \$123,593                 |
| United Way                           | \$47,711                  |
| Private Grants/Donations             | \$384,601                 |
| Other Income                         | \$1,699                   |
| <b>TOTAL REVENUE</b>                 | <b><u>\$3,679,594</u></b> |

### EXPENSES

|                       |                           |
|-----------------------|---------------------------|
| Program Services      | \$2,858,005               |
| Management            | \$724,572                 |
| <b>TOTAL EXPENSES</b> | <b><u>\$3,582,577</u></b> |

**NET INCOME/LOSS** **+\$97,017**

## Top Donors FY 2012/2013

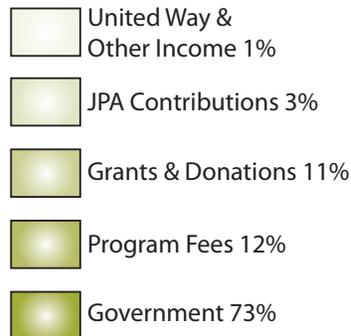
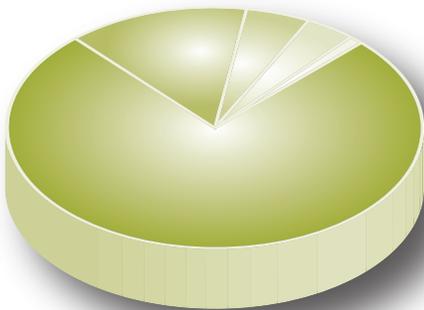
### Platinum Circle

Nancy Fountain  
 Lowell & Wilda Northrup  
 Jo Ellen Moore  
 Konny Murray  
 William & Nancy Doolittle

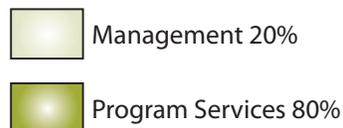
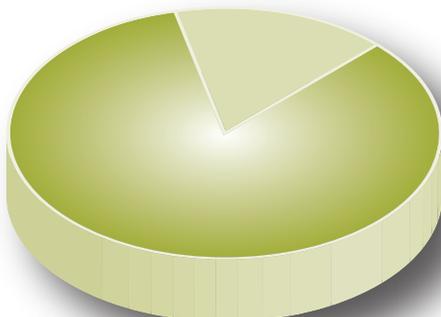
### Top Businesses, Foundations & Trusts

The California Wellness Foundation  
 The United Way of Monterey County  
 Community Foundation for Monterey County  
 Harden Foundation  
 Monterey Peninsula Foundation  
 Monterey Peninsula Volunteer Services  
 Robert & Audrey Talbott Foundation  
 The Nancy Buck Ransom Foundation  
 Monterey Council of St. Vincent DePaul  
 Yellow Brick Road Benefit Shop  
 Interfaith Outreach of Carmel  
 Driscoll's Philanthropy  
 In-N-Out Burger Foundation  
 First United Methodist Church/Church Mouse  
 The Robert & Florence Slinger Fund

## Revenue Sources



## Expenses



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