FROM OUR CEO

Working with at-risk youth, individuals and families can be very rewarding. We love what we do and what we stand for, and we hope it shows! The board and staff of Community Human Services are fully committed to building a safety net of services for Monterey County residents in crisis. Our continuum of services now spans from prevention and intervention to treatment and aftercare. We strive to incorporate evidence-based best practices into all our programs and collaborate with other service providers to ensure that the community receives the highest quality services and experiences the best possible outcomes. We’d like to thank all of our supporters. We literally couldn’t do our jobs without you! It takes the entire community to support our most vulnerable members. Thank you.

Robin McCrae
Chief Executive Officer

STRATEGIC GOALS 2016

1. Improve services through accreditation and use of evidence-based best practices.
2. Increase brand identity and public awareness of Community Human Services.
3. Develop insurance, third party payer and income generating systems.
4. Develop and operate a new program for women at Elm House.
5. Explore strategic alliances and partnerships.
6. Make improvements to agency facilities.
7. Make CHS a great place to work with high performing teams.

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Robert came to California from the East Coast after being homeless for four years. His journey would eventually lead him to Safe Place, where he found the support and services he so desperately wanted and needed. Robert received food, temporary shelter, counseling and emotional support. In his own words, “I finally found the family I was looking for.” Eager to give back to Safe Place and encourage other youth struggling with homelessness, Robert has become the inspiration for our new Youth Mentoring Program and currently works at Safe Place as an Assistant Shelter Monitor.

“This program is giving me an opportunity to have a future. I feel like I’m going in the right direction.”

-Rob, Safe Place Shelter Monitor

Christina had struggled with addiction for more than a decade. She was referred to the Genesis House Perinatal Residential Program after successfully completing our outpatient drug treatment program, while also receiving narcotic replacement therapy at Off Main Clinic. Christina was seven months pregnant with her second child and had lost custody of her first child. She felt she needed additional support, so she remained on methadone maintenance while at Genesis House. This combination of three treatment modalities provided Christina with the support and structure she needed to gain a solid foundation in recovery. Christina has since given birth to a healthy baby girl and is working on reunifying with her daughter. She continues on her daily path of recovery with strength, renewed hope and determination.

“CHS provided me the foundation for recovery and a new life. I’m very
CHS Hosts 1st Annual Migrant Families Resource Fair

In collaboration with the Region XVI Migrant Education Program, Community Human Services held a resource fair for migrant families on July 29, 2016 at California State University Monterey Bay. This was the first resource fair of its kind in our community. Over 300 migrant individuals from 13 migrant-ed districts, including hard to reach South County residents, attended the event. We collaborated with local agencies to provide free legal consultation, translation services, access to healthcare enrollment, and free bilingual books to promote literacy in early childhood education among migrant families. These agencies included United Farm Workers, Natividad Medical Center, Child Health Disability Prevention and First 5 Monterey County.

The goal of the Migrant Families Resource Fair is to gather a specialized group of local service providers to bring awareness of and expand access to services for underserved families in the migrant community of Monterey County. Through collaboration with other community organizations, Community Human Services will continue to bring together relevant programs for migrant families while addressing the needs and gaps in services currently offered. Next year’s fair promises to be even bigger and better!

Providing hope for a new life after addiction

Jimmy and Diane were referred to our Outpatient Drug Treatment Center for heroin addiction by Franciscan Workers/Dorothy’s Place after being displaced by a “sweep” of Chinatown. They were successful in the outpatient program, but wanted the additional support of medication assisted treatment. They were admitted to the methadone maintenance program at Off Main Clinic and, after a year of treatment in both programs, Jimmy and Diane are now completely free of illicit drugs. Everything about their lives has changed dramatically. With help from the Housing Authority of Monterey County, they now make a one-bedroom apartment their home after almost 40 years of life on the streets in a tent. They are determined to continue their recovery journey, building a bright new future for themselves.

“If it wasn’t for CHS and the drug treatment services they provide, there is no telling where we would be. It’s a life saver. We lived on the streets for years and have watched our friends die from addiction. We want people to wake up and realize there is hope. It doesn’t take much to seek help. CHS has given us a new life. If we can do it, you can do it. The best thing you can do is take a chance on living. It will be your best bet. This could be your new beginning in life.”
WE SERVE

OUR MISSION: Addiction, mental illness and homelessness destroy lives and weaken families; therefore, Community Human Services (CHS) provides people of all ages with the tools and support to overcome these challenges and create lasting change in their lives.

MENTAL HEALTH
2,050
PEOPLE ASSISTED through 5 programs
Outpatient Counseling
SuperKids/SuperTeens
Supervised Visitation
Parent Education
Domestic Violence

SUBSTANCE ABUSE
608
PEOPLE ASSISTED through 4 programs
Off Main Clinic
Genesis House
Elm House
Outpatient Treatment

YOUTH SERVICES
538
PEOPLE ASSISTED through 3 programs
DAISY
Safe Place
Safe Passage

3,196 Total Number of Clients Served!
WE ADAPT

FOCUSBING ON IMPACT: This has been a transformational year for CHS. We continue to grow while keeping an eye on the future needs of our community.

As we move forward in executing our strategic plan we remain mindful that it is only with the generous support of our community and donors that we are able to provide our clients with every possible opportunity for better futures.

NEW AND IMPROVED

• In partnership with Franciscan Workers/Dorothy's Place, the Family Service Center now has a mental health clinician stationed at the new Chinatown Health Services Center to provide much needed outpatient mental health counseling to homeless individuals.

• As part of a tri-county collaboration, Safe Place piloted a new screening tool to help identify youth at risk for commercial sexual exploitation. The tool, now validated, is still in use and has helped our counselors identify and better serve several exploited youth.

• Safe Place also opened a shelter for runaway and homeless youth and developed a youth mentoring program to provide youth with opportunities for employment as assistant shelter monitors.

• Our outpatient mental health programs at the Family Service Centers have converted to an electronic medical records system that interfaces with the County. This will greatly improve the quality of care and coordination of services.

• Our Runaway and Homeless Youth Helpline and Safe Place will be promoted on 90 buses throughout the county, thanks to a generous in-kind donation from Monterey Salinas Transit.

• We opened two new outpatient drug treatment programs in Salinas and Monterey and started providing drug treatment and centralized assessments at those locations. People seeking help can go to the Outpatient Treatment Centers and will be referred to appropriate services based on their assessment.

• In response to the opioid crisis and increased demand for services, Off Main Clinic increased its treatment slots from 225 to 285. In addition, “Walk-In Wednesday” was developed to facilitate faster admissions into the program and eliminate the waiting list.

• The blacktop was slurried, the parking lot was re-striped and a large new planter box was installed at Genesis House. Volunteers from Hayashi and Wayland spent a Saturday planting flowers and shrubs, and the place looks great!
Financial Information

2016

Operating Revenue

- JPA Contributions: 3%
- Program Fees: 9%
- Private Grants and Donations: 5%
- Government Grants and Contracts: 83%

Total Revenue: $4,963,766

Operating Expenses

- Management: 18%
- Program Services: 82%

Total Expenses: $5,007,039
WE APPRECIATE

Thank you for supporting our programs!

Top Donors 2016

PLATINUM CIRCLE
Frederick Stanley
Marjorie Peet Love
Lowell & Wilda Northrop

TOP BUSINESSES, FOUNDATIONS & GROUPS
Monterey Peninsula Foundation
Nancy Buck Ransom Foundation
Community Foundation for Monterey County
Harden Foundation
Barnett Segal Foundation
Dunspaugh-Dalton Foundation
Yellow Brick Road Benefit Shop
In-N-Out Burger Foundation
Alexander F. Victor Foundation
Rotary Club of Monterey
Monterey Peninsula Volunteer Services
Kiwanis Club of Monterey
Pacific Metrics Corporation
Safeway Foundation
Allen S. Taylor Foundation
First United Methodist Church of Pacific Grove
Pacific Business Group on Health

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