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COMMUNITY HUMAN SERVICES

BOARD OF DIRECTORS

Thursday, February 17, 2022

NOTE▶ 11:00 a.m. – 1:00 p.m.

NOTE▶ Join Zoom Meeting

<https://us02web.zoom.us/j/86764633276?pwd=OExvbzVIUHdPYmhFZTdjV1BNcEVtZz09>

Meeting ID: 867 6463 3276

Password: 321618

Mobile – 1(669) 900-6833

REGULAR MEETING AGENDA

- A. **CALL TO ORDER**
- B. **BOARD ROLL CALL**
- C. **STAFF & GUEST INTRODUCTIONS**
- D. **PUBLIC COMMENTS**

Anyone wishing to address the board on matters not appearing on the Agenda may do so at this time. There will be a time limit of not more than three minutes for each speaker. No action will be taken on matters brought up under this item and all comments will be referred to staff. The public may comment on any matter listed on the Agenda at the time the matter is being considered by the board.

- E. **CONSENT ITEMS**

Items listed under the Consent agenda are considered to be routine and are acted on by the Board in one motion. There is no discussion on these items prior to the Board vote unless a member of the Board, staff, or public requests specific items be discussed and/or removed from the Consent agenda. The administration recommends approval on all Consent items. Each item on the Consent agenda approved by the Board shall be deemed to have been considered in full and adopted as recommended

- 5-7 1. Minutes from the regular board meeting on January 20, 2022.
 2. Disbursements for the period of January 1, 2022 through January 31, 2022 in the amount of \$1,123,014.59
- 8-9 3. Resolution to Authorize Remote Teleconferencing Meetings
- F. UNIT PRESENTATION – Casa De Noche Buena
- 10-11 G. CEO REPORT – Robin McCrae
- 12 H. DEVELOPMENT REPORT – Robin McCrae
- I. COMMITTEE REPORTS
1. Finance Committee (Standing)
 2. Audit Committee (Standing)
 3. Personnel Committee (Standing)
 4. JPA Membership and Participation Committee (Ad-hoc)
 5. Capital Campaign Committee (Ad-hoc)
- J. DISCUSSION/ACTION ITEMS
- 13 1. Cost of Living Increase
- Recommendation:** That the board approve the COLA as recommended by the Personnel Committee.
- 14 2. Additional compensation for CEO for Coverage of Development/Fundraising Responsibilities
- Recommendation:** That the Board approve additional compensation for CEO for coverage of development/fundraising responsibilities as recommended by the Personnel Committee.
- 15-16 3. Resolution to Change Administrator/Director at the Genesis Residential Center.
- Recommendation:** That the Board approve the resolution to change Administrator/Director at the Genesis Residential Center to the CEO.
- 17 4. Franklin Street Property – Shuman HeartHouse Update
- Power Point Presentation**
- 18 5. Authorization of Facilities Committee

Recommendation: That the Board authorize the Facilities Committee to review and accept the lowest qualifying bid for construction at Safe Place.

K. INFORMATION ITEMS

Information items do not require Board action. The following reports appear below or are attached as noted:

19-32
33-34

1. Unit Narratives – January 2022
2. CHS Acronym List
3. Financial Reports – Refer to Finance Committee Agenda
4. Personnel Summary – January 2022

Horn, Cristian
Relief Staff, Safe Passage
Hired: 01/6/2022

Vargas, Esther
Drug Resource Specialist, SUPP
Hired: 01/20/2022

Saldana, Xochitl
Drug Resource Spec., SUPP
Hired: 01/20/2022

Rossi, Anna
Clinician I, FSC-SEA
Hired: 01/28/2022

Nicholson, Dan
Shelter Monitor, Safe Place
Hired: 01/26/2022

Farley, Brian
Clinician I, FSC-SEA
Separated: 01/14/2022

Gomez, Estefani
Drug Resource Spec., SUPP
Separated: 01/14/2022

Boze, Tammy
Office Manager, OPTC-SLS
Separated: 01/21/2022

Budde, Erika
Parent Educator, FSC-SLS
Separated: 01/25/2022

35-36

5. Communication Summary –
 - a. CHS January Employee Newsletter

L. JPA MEMBER REPORTS

M. CHAIR COMMENTS

N. REQUESTS FOR NEXT MEETING/AGENDA

O. ADJOURNMENT

NOTE: Support material for agenda is available for public review at the CHS Administration Office, 2511 Garden Road, A-160, Monterey, CA 93940 on Tuesday and Wednesday immediately prior to the monthly Board Meeting.

The CHS Board meets regularly on the third Thursday of each month at 11:00 a.m. at Sand City City Hall, One Sylvan Park, Sand City, CA, unless otherwise noted. Board members unable to attend this meeting are asked to contact their Alternate and call Administrative Services Manager Rosie Angulo at the CHS Administration Office, (831) 658-3811.



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**BOARD OF DIRECTORS
MINUTES OF REGULAR BOARD MEETING
January 20, 2022
HELD VIA ZOOM DUE TO COVID-19 SHELTER IN PLACE ORDER**

A. CALL TO ORDER

The meeting was called to order by Kyle Samuels, Board Chair, at 11:02 a.m. via Zoom.

B. BOARD ROLL CALL

City of Carmel – Darlene Mosley
City of Del Rey Oaks – Pat Lintell
City of Marina – (absent)
City of Monterey – Alan Haffa (arrived at 11:19 a.m.)
City of Pacific Grove – Alan Cohen
City of Salinas – (absent)
City of Sand City – Mary Ann Carbone
City of Seaside – (absent)
Carmel Unified School District – Tess Arthur
Monterey County Office of Education – Mary Claypool
Monterey Peninsula College – Loren Steck
Monterey Peninsula Unified School District – Alana Myles
North Monterey County Unified School District – Kyle Samuels
Pacific Grove Unified School District – Cristy Dawson
Salinas Union High School District – (absent)
Santa Rita Union School District – (vacant/absent)

C. STAFF & GUEST INTRODUCTIONS

Rosie Angulo, Administrative Services Manager
Robin McCrae, Chief Executive Officer
Sharon Lagana, Chief Financial Officer
Destini Colvin, Administrative Services Associate
Marta Sullivan, Sr. Program Officer
Kathi Patton, Bookkeeper II
Annette Yee Steck, Finance Committee Chair

D. PUBLIC COMMENTS: None

E. CONSENT ITEMS:

Motion to approve the Consent Items:

1. Minutes from the regular board meeting on December 16, 2021.

2. Disbursements for the period of December 1, 2021 through December 31, 2021 in the amount of \$820,969.66.
3. Resolution to Authorize Remote Teleconferencing Meetings

M/S/C L. Steck / A. Myles 9/0/0

F. UNIT PRESENTATION - None

G. CEO REPORT: Robin McCrae gave a report which was also included in the board packet for review.

H. DEVELOPMENT REPORT: Robin McCrae gave a report which was also included in the board packet for review.

I. COMMITTEE REPORTS:

1. Finance Committee (Standing) –Annette Yee Steck reported out for the committee which met earlier in the day. The Financial Dashboard shows a year-to-date net income of \$533,083--\$478,789 operating net income and \$54,294 capital net income. The Veterans Administration and County show high receivables over 30 and 60 days, but since the financials were pulled, over \$800k has been received. Revenues are higher than budgeted due to additional contracts and expenses are lower than budgeted which makes the net income higher than predicted. These contract will settle to actual cost at year end, which will reduce net operating income. About \$400k was transferred from the Stewardship Fund at Community Foundation to the checking account to pay off the PPP loan and avoid paying additional interest.

J. DISCUSSION/ ACTION ITEMS:

1. Annual Resolution Authorizing Agency Signers

Motion: That the Board approve the resolution authorizing the CEO, CFO, and Board Chair to sign agreements on behalf of the Agency, as proposed.

M/S/C L. Steck / C. Dawson 11/0/0

2. Corporate Resolution to Borrow

Motion: That the Board approve the Corporate Resolution to Borrow, as proposed.

M/S/C L. Steck / M. Claypool 11/0/0

3. Resolution Designating and Authorizing Signers at Financial Institutions

Motion: That the Board approve the Resolution Designating and Authorizing Signers and Officers for All Financial Institutions, as proposed.

M/S/C A. Myles / T. Arthur 11/0/0

4. COVID Booster Requirement

Motion: That the Board approve a policy requiring COVID vaccination boosters as required by the State.

M/S/C

A. Haffa / C. Dawson

11/0/0

K. INFORMATION ITEMS

Information items do not require Board action. The following reports were included in the board packet for review:

1. Unit Narratives
2. CHS Acronym List
3. Personnel Summary

L. JPA MEMBER REPORTS: Board Member Alan Haffa confirmed with CHS staff that Dan Albert Jr. is serving as City of Monterey's Alternate Board Member and will be in attendance if Alan is unable to attend. Alan announced that the City of Monterey made an amendment to the community development block grant and housing program. The City will allocate an additional \$100k in unanticipated revenue amount for assistance in housing repairs. \$15k will be available for service providers that may be used for emergency and transitional housing for homeless. Board Member Loren Steck announced that MPC has a new Interim Superintendent, Mark Zacovic.

M. CHAIR COMMENTS: The Audit Committee will need to meet before the next board meeting.

N. REQUEST FOR NEXT MEETING: Board Member Tess Arthur would like to discuss compensation for CEO for taking on Development Director job duties. The matter was referred to the Personnel Committee and will be brought back to the Board in February.

O. ADJOURNMENT: The meeting was adjourned at 11:48 a.m.

NOTE: Support material for the agenda is available for public review at the CHS Administration Office, 2511 Garden Road, Suite A-160, Monterey, CA 93940 on Tuesday and Wednesday immediately prior to the monthly Board Meeting.

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Respectfully submitted:



Robin McCrae
Chief Executive Officer



Rosie Angulo
Administrative Services Manager

A RESOLUTION OF COMMUNITY HUMAN SERVICES (CHS) PROCLAIMING A LOCAL EMERGENCY, RATIFYING THE PROCLAMATION OF STATE OF EMERGENCY BY GOVERNOR NEWSOM'S STATE OF EMERGENCY DECLARATION ON MARCH 4, 2021, AND AUTHORIZING REMOTE TELECONFERENCE MEETINGS OF CHS AND ITS COMMITTEES FOR THE PERIOD FEBRUARY 17, 2022 THROUGH MARCH 24, 2022 PURSUANT TO BROWN ACT PROVISIONS.

WHEREAS, the CHS is committed to preserving and nurturing public access and participation in its meetings; and

WHEREAS, all meetings of CHS are open and public, as required by the Ralph M Brown Act (Cal. Gov. Code 54950 – 54963), so that any member of the public may attend, participate, and watch the Council conduct their business; and

WHEREAS, the Brown Act, Government Code section 54953(e), makes provisions for remote teleconferencing participation in meetings by members of a legislative body, without compliance with the requirements of Government Code section 54953(b)(3), subject to the existence of certain conditions; and

WHEREAS, a required condition is that a state of emergency is declared by the Governor pursuant to Government Code section 8625, proclaiming the existence of conditions of disaster or of extreme peril to the safety of person and property within the state caused by conditions as described in Government Code section 8558; and

WHEREAS, a proclamation is made when there is an actual incident, threat of disaster, or extreme peril to the safety of persons and property within the jurisdiction that are within the County's boundaries, caused by natural, technological, or human-caused disasters; and

WHEREAS, it is further required that the state or local officials have imposed or recommended measures to promote social distancing, or, the legislative body meeting in person would present imminent risks to the health and safety of attendees; and

WHEREAS, such conditions now exist in Monterey County; and

WHEREAS, CHS does hereby find that the current state of emergency and the September 22, 2021 recommendation by the Monterey County Health Department that public agencies continue to operate via remote meetings for the purpose of preventing the transmission of COVID-19, and

WHEREAS, as a consequence of the local emergency, CHS shall conduct their meetings without compliance with paragraph (3) of subdivisions (b) of Government Code section 54953, as authorized by subdivisions (e) of section 54953, and that such coordinating bodies shall comply with the requirement to provide the public with access to the meetings as prescribed in paragraph (2) of subdivision (e) of section 54953; and

WHEREAS, meetings of CHS will be available to the public via zoom link listed on the agenda.

NOW, THEREFORE, COMMUNITY HUMAN SERVICES (CHS) DOES HEREBY RESOLVE AS FOLLOWS:

Section 1. Recitals. The Recitals set forth above are true and correct and are incorporated into this Resolution by this reference.

Section 2. Proclamation of Local Emergency. CHS hereby proclaims that a local emergency now exists throughout the County, and as of September 22, 2021, the Monterey County Health Department continues to recommend that physical and social distancing strategies be practiced in Monterey County, which includes remote meetings of legislative bodies or local agencies, to extent possible.

Section 3. Ratification of Governor's Proclamation of a State of Emergency. CHS hereby ratifies the Governor of the State of California's Proclamation of State of Emergency, effective as of its issuance date of March 4, 2020.

Section 4. Remote Teleconference Meetings. CHS is hereby authorized and directed to take all actions necessary to carry out the intent and purpose of this Resolution including, conducting open and public meetings in accordance with Government Code section 54953(e)

Section 5. Effective Date of Resolution. This Resolution shall take effect immediately upon its adoption and shall be effective until the earlier of (i) January 20, 2022, or such time CHS adopts a subsequent resolution in accordance with Government Code section 54953(e)(3) to extend the time during which CHS and its committees may continue to teleconference without compliance with paragraph (3) of subdivision (b) of section 54953.

PASSED AND ADOPTED by CHS, this 24th day of March, 2022 by the following vote:

AYES:

NOTES:

ABSENT:

ABSTAIN:

**COMMUNITY HUMAN SERVICES
CEO REPORT
FEBRUARY 2022**

1. The CEO met with our Pathways to Safety partners at Action Council and Door to Hope to discuss the Request for Proposals for a new Differential Response Program to replace P2S. After much discussion about program design, staffing a budget, we have decided to continue to partner on a proposal and, if awarded the contract, the new program. The proposal was submitted February 10, 2022. The new program is projected to start May 1, 2022. If we are unsuccessful, we will have to consider closing our Pathways to Safety program as that contract expires June 30, 2022.
2. The CEO continued to work with 7Roots on two short videos for Shuman HeartHouse and Community Human Services and a brochure for Shuman HeartHouse, coordinating with managers to identify clients willing to share their stories and schedule them for interviews and taping. The rough cut videos look good and we are excited to see the final product. The draft brochure also looks good, and our final edits have been submitted. We expect a proof within two weeks and then we'll go to print.
3. The CEO met with Behavioral Health staff to discuss surplus funding in the Mental Health Services Act Prevention and Early Intervention funding. Our request for an additional \$225,000 was approved. Once a contract amendment is finalized, we can hire an additional bilingual mental health clinician, increase a part time office assistant to full time and schedule \$60,000 in paid Spanish-language advertising.
4. The CEO took a donor prospect and donor advisor from Community Foundation on a tour of Franklin Street. She is interested in supporting the new shelter. Another prospective donor has expressed interest but is out of the area till spring. We will reconnect when he returns.
5. Our Communications Coordinator is moving out of state with her family. Lenina will work till early March. She leaves big shoes to fill, but we wish her all the best in her mid-western life!
6. Interviews for Communications Coordinator have been held. In general, candidates for this vacancy are qualified and we hope to fill the position soon.
7. The CEO has interviewed a recruiting company to assist with finding a new Development Director and plans to interview one or two more before selecting one to contract with. The lack of qualified Development Director candidates continues and the number of organizations seeking development professionals grows. At present there are nine development related openings:

Development Director - FT
Community Human Services
Middlebury Inst. of Internat'l. Studies
Carmel Foundation
Dorothy's Place

Philanthropic Services Officer - FT
Community Foundation for Monterey County

Philanthropy Officer - FT
Hartnell College Foundation

Philanthropy and Marketing Coordinator - FT
Hartnell College Foundation

Director of Philanthropy – FT
CASA of Monterey County

Donor Relations Manager - FT
Future Citizens Foundation

8. The CEO and Communications Coordinator met with other Prevention funded agencies to discuss collective marketing strategies to promote mental health awareness and services in the community. Materials are being created in partnership with Your Social Marketer and funded by a CHS contract from Behavioral Health.
9. The CEO and Sr. PO for Homeless Services met with City of Monterey Housing staff to discuss going out to bid for facilities work to be done at Safe Place with CDBG funding. We will go out to bid in February and select a contractor in March, start construction in April and complete work by June 30, 2022. The board will be asked to authorize the Facilities Committee to review and select the winning bid at this month's board meeting. Work at Safe Place will include:
 - 1) New flooring in designate areas
 - 2) New ceiling panels in 1st floor suspended ceilings
 - 3) Rebuild rear stair to improve waterproofing, railings & visibility
 - 4) Remove and replace paving & low retaining walls closer to fence
 - 5) New concrete paving
 - 5) Rehang gate to street
 - 6) Replace lav. & cabinet at 2nd floor toilet room
 - 7) New storage shelving at 2nd floor
 - 8) Add railings at exterior stairs to entries
 - 9) Replace/re-key door hardware
10. The CEO met with the Personnel Committee and the JPA Membership and Participation Ad Hoc Committee. Reports will be given at the board meeting.

**COMMUNITY HUMAN SERVICES
DEVELOPMENT REPORT
FEBRUARY 2022**

Grants Submitted:

1. Monterey CDBG/Public Services: Safe Place, \$25,000
2. Monterey CDBG/Public Services: Casa de Noche Buena, \$25,000
3. Seaside CDBG/Facilities: Genesis House, \$80,000 over 2 years for exterior paint and the replace tub/showers
4. Yellow Brick Road: Safe Place, \$1,500
5. CAP Grant: Youth Shelter, \$30,000
6. CAP Grant: Casa de Noche Buena, \$100,000
7. Pebble Beach Foundation: DAISY, \$15,000
8. HHAP Grant: Youth-Specific Rapid Rehousing, \$76,468
9. Differential Response Grant: Pathways to Safety, \$195,150

Reports Submitted:

1. Monterey CDBG/Public Services: Safe Place
2. Monterey CDBG/Public Services: Casa de Noche Buena
3. Monterey CDBG/Facilities: Safe Place
4. Seaside CDBG/Facilities: Genesis House
5. Yellow Brick Road
6. CAP Grant
7. Pebble Beach Foundation
8. HHAP Grant

Grants/Reports to be Submitted in February/March:

1. Nancy Buck Ransom – General Operating Support, \$25,000
2. Bank of America Foundation – Casa de Noche Buena, \$50,000
3. Salinas ESG Grant
4. Salinas ESG Report
5. Monterey Peninsula Foundation Report
6. Community Foundation Impact Grant
7. Community Foundation Impact Report

Attended:

1. Mandatory Bidders Meeting: City of Salinas ESG Grant
2. Capital Campaign Committee Meeting, 1/28/22
3. Monterey CDBG Presentation, 2/1/22

**Agenda Item J.1.
Cost of Living Adjustment**

An across the board Cost of Living Adjustment (COLA) is needed to retain our valued, talented employees. Like many employers, we are experiencing a higher than normal number of position vacancies and vacancies are taking longer to fill. Employee turnover has been exacerbated by COVID. In addition, the CPI advanced 7.5% from January to December 2021 which cuts into deeply into employees' paychecks. Employee retention is more important than ever.

The Agency Income Statement as of January 31, 2022, shows a savings of @ \$101,893 in budgeted salaries and benefits. The Agency net operating position is \$499,718. If unexpended, much of this net income will be returned to the funding sources.

Recommendation: That the Board approve a 5% across the board COLA for all staff effective with the March 2022 payroll period, as recommended by the Personnel Committee.

Impact to budget: None due to net operating income for the fiscal year.

COST OF SALARY/BENEFITS INCREASE FOR ALL EMPLOYEES					
PER MONTH:					
	1%	2%	3%	4%	5%
	\$ 3,990	\$ 7,980	\$ 11,969	\$ 15,959	\$ 19,949
ANNUALIZED:					
	1%	2%	3%	4%	5%
	\$ 47,880	\$ 95,760	\$ 143,628	\$ 191,508	\$ 239,388

Agenda Item J.2.
Compensation for Coverage of Development/Fundraising

The Development Director activities have been assumed by the Executive Director since the last week of October 2021. Since then, 15 grant proposals have been submitted, and 15 reports have been submitted. Other development activities being covered include the year-end appeal, annual report, direct mail appeals for Casa de Noche Buena and Shuman HeartHouse, city council presentations Casa de Noche Buena, production of HeartHouse campaign video, social media posts and brochure, conversations with and tours for donor prospects, campaign committee meetings, donor acknowledgements, etc. No activity has been missed and new activities have been undertaken.

Recommendation: That the CEO be compensated an additional \$5,000/month effective November 2022 until a new Development Director is hired, as recommended by the Personnel Committee.

Impact to budget: None due to salary/benefits savings in vacant Development position.

DEVELOPMENT STIPEND FOR CEO				
DEVELOPMENT DIRECTOR SALARY PER MONTH:				
Step 1	Step 2	Step 3	Step 4	Step 5
\$6,685	\$7,020	\$7,370	\$7,739	\$8,126

Agenda Item J. 3.
Administrator/Director Genesis Residential Center

The Chief Executive Officer is the person who is supposed to be designated as the Administrator/ Director of the Genesis Residential Center in Seaside. In our initial application to the State, we erroneously designated the Senior Program Officer.

The attached resolution requires Board approval. This will correct our records with Department of Health Care Services.

Recommendation: That the Board approve the resolution designating the CEO as the Supervisor/Director of the Genesis Residential Center.

**RESOLUTION TO CHANGE ADMINISTRATOR/DIRECTOR AT
GENESIS RESIDENTIAL CENTER**

The Community Human Services Board of Directors approve the change of Administrator/Director to Robin McCrae at Genesis Residential Center.

Passed and adopted at the regular board meeting on February 17, 2022

AYES:

NOES:

ABSTENTIONS:

Chief Executive Officer, Robin McCrae: _____

Administrative Services Manager, Rosie Angulo: _____

Agenda Item J.4.
Franklin Street Property – Shuman HeartHouse Update

The CEO will give a Power Point presentation updating the board on the Franklin Street property and Shuman HeartHouse shelter project.

Agenda Item J.5.
Authorization of Facilities Committee
Re: CDBG Facilities Improvements

Our 2020-21 CDBG grant for \$160,000 in facilities improvements at Safe Place was extended to June 30, 2022 to allow us to complete the work that was delayed. The timeline for the project is:

- February 11th – Bid packet ready
- February 16th – Place ad in the Monterey County Weekly
- February 16/17/18 – CHS calls/emails to local companies (especially DBE's) that could possibly bid on this project, and send them the bid
- February 23rd – Place 2nd ad in the Monterey County Weekly
- February 25th – Mandatory Pre-Bidder conference/walkthrough at Safe Place at 3pm
- March 4th – Bid Packets/Bids are due from contractors at 12pm and are presented at Zoom meeting at 1pm.
- March 11th – CHS awards contract and notifies winning bidder
- March 18th – CHS finalizes contract with Contractor and issues Notice to Proceed
- April 4th – Contractor begins work (Doug estimates 3 months to complete project)
- June 24th – Job needs to be completed (12 weeks from start date)

In order to complete the project by the June 30 deadline, we ask that the Board authorize the Facilities Committee to review the bids and select the lowest qualifying bid by March 11th so we can have the contractor “in contract” by March 18th and start work by no later than April 4th. The Committee would report their action to the Board at its March 17th board meeting.

Recommendation: That the board authorize the Facilities Committee to review bids and select the lowest qualifying bid for the Safe Place CDBG facilities improvement project, and authorize the CEO to sign the contract.

**PROGRAM NARRATIVES
JANUARY 2022**

**Names and identifying details in Success Stories are changed to protect the privacy of individuals.*

FAMILY SERVICE CENTERS

**Rosa Linda Ogas LCSW
Delia Ochoa, AMFT
Rebecca Rossi, AMFT
Brian Farley, LMFT (retired 01.14.2022)
Kristen Snell, AMFT, APCC
Ali Francisco Castaneda, AMFT
Amanda Geiger, APCC**

The Family Service Center's Outpatient Mental Health Program provides outpatient mental health therapy for individuals, youth and their families who struggle with moderate to severe mental health challenges. To best meet each client's treatment needs effective evidenced based approaches are employed by our mental health clinicians.

More clients are requesting in person services however, most clients continue to engage in therapy via telehealth without interruption to their care. FSC clinicians are seeing those clients requesting in person services in our Salinas and Seaside FSC's and continue to recommend in person therapy sessions for clients who are not able to progress in their treatment while being seen virtually. FSC will continue to monitor for alignment with CDC and State of California guidelines to ensure staff and client safety.

The Family Service Center has been implementing the Culturally Relevant Short Term Therapeutic Services Program for the past several weeks. To date there have been 68 referrals received to the STS Program. 37 clients are actively engaging in treatment and 18 are in the intake process. STS clinicians have developed a psychoeducational group therapy program. STS clinicians have created program guidelines and evidenced based curriculum for several groups including adolescent anger management, adolescent depression, adult anger management and adult depression. Group duration ranges between 8-12 weeks depending on the group. The curriculum is psychoeducational. We plan to start groups once each group has at least 8 confirmed participants.

Outpatient mental health services is collaborating with Monterey County Migrant Education to provide families with workshop presentations during the month of March 2022. Presentations will be provided in Spanish, throughout Monterey County high school districts.

1 FT STS clinician and 1 PT clinician positions remain unfilled, we have one applicant we hope to onboard in the next few weeks for the school-based position.

December Statistics

- Generated \$34,623 in services
- Serviced clients - 145
- Completed Services - 282
- Received new referrals - 96

OUTPATIENT TREATMENT CENTERS

Marta Sullivan, Senior Program Officer

Community Human Services operates two licensed and certified outpatient programs for those men and women who do not require residential substance abuse treatment. Treatment is individualized and includes assessment, medication assisted treatment, individual, group and family counseling.

Our staff uses evidence based practices such as Motivational Interviewing, Seeking Safety and DBT to assist clients in managing their substance abuse disorders. Convenient hours and variable lengths of stay are offered to meet the needs of our clients. Both treatment programs operate as centralized assessment sites for Off Main Clinic and Genesis House. Medi-Cal is accepted.

Outpatient Treatment Center Monterey offers both low intensity outpatient treatment as well as Intensive Outpatient Services (IOP) for those clients who require more intense treatment. Our Outpatient Treatment Centers also serve as step down treatment for those leaving residential treatment programs.

Telehealth services continue to be available upon request.

Relocation Update

Department of Health Care Services inspected our new location on Friday 1/22/22. We have scheduled the move for February 10.

Staff Vacancies: Office Manager Salinas

DOMESTIC VIOLENCE/ANGER MANAGEMENT

Kelsey Hansen – Program Supervisor

Stacey Gooder – Facilitator

Domestic Violence Intervention Program served 16 clients in January. CHS currently has 2 in person classes meeting at FSC-Seaside on Tuesday evenings and Thursday mornings. There are currently 9 clients in our Tuesday evening class, with 1 spot open. There are currently 7 clients in our Thursday morning class, with 3 spots open. There is no wait list currently.

Client Feedback

A former client who had to leave the program and go to another program out of the area due to family circumstance reached out to the DV facilitator, Stacey. This person made a point to acknowledge how much he missed our program. He said, "I sure do miss your class compared to the new place I'm at. You do not know what you have until it's gone."

This Month's Topics

- Symbols and Triggers of Violence
- Laws and Program Rules
- Evaluation/Reports
- Choices

GENESIS HOUSE
Marta Sullivan, Senior Program Officer

Genesis House is a 36-bed residential substance abuse treatment program. Genesis House assists men, women and perinatal women in developing healthy recovery skills. Genesis House is a unique blend of medical and social model and uses evidence based practices in the treatment of substance abuse disorders. Length of stay averages between 45-120 days.

Genesis House is licensed and certified by the Department of Health Care Services for the following ASAM levels of Services:

ASAM Level 3.2 Withdrawal Management
ASAM Level 3.1 Low Intensity Residential
ASAM Level 3.5 High Intensity Residential

We are also licensed for Perinatal Services and can house up to six children age 6 and under.

COVID -19

Residents and staff at Genesis House continue to practice safe distancing and mask wearing in indoor spaces. We have currently discontinued Grad Group and Family Group due to COVID Omicron surge but have resumed outdoor only visits with children and significant others.

We are currently testing the residents regularly for COVID and have the capability to do so at the program. We are actively admitting new clients. Intensive cleaning and disinfectant cleaning protocols continue to be observed.

SUPERVISED VISITATION/EXCHANGE

Kelsey Hansen – Program Supervisor
Caterina Poehner – Supervised Visitation Monitor
Janeth Garcia – Supervised Visitation Monitor

The Supervised Visitation and Exchange Program is provided in Seaside and Salinas while maintaining strict adherence to CDC COVID-19 guidelines.

During the month of January, SV provided support to 6 families. There is a waitlist of 6 families. All families who have expressed interest are being contacted. CHS is in the hiring process for the 2 monitors.

SONOMA HOUSE AND ELM HOUSE
Marta Sullivan, Senior Program Officer

Community Human Services now provides sober living opportunities for up to five women and six men seeking safe, comfortable and affordable drug free housing post treatment. Residents of our sober living programs may also receive Medi-Cal recovery services under the Drug Medi-Cal waiver.

Elm House: one opening. Sonoma House: one opening

OFF MAIN CLINIC
Jennifer Hazen, Program Officer

Community Human Services' Off Main Clinic (OMC) is a narcotic treatment program which provides medication assisted treatment, including counseling and medical consultation, to adults addicted to opiates and adults with severe alcoholism. OMC provides services by delivering safe doses of physician prescribed medications, in conjunction with supportive counseling. The medications offered at Off Main Clinic are methadone, buprenorphine, disulfiram, and Narcan.

OMC is open 7 days a week, weekdays 6am-2:30pm, Saturdays and Sundays 7am-10:00am, and holidays 7am-10:00am. The clinic is state licensed, DEA certified, and accredited by CARF International. OMC complies with all federal Health Insurance Portability and Accountability Act (HIPAA) regulations. Clinic capacity is 285 slots.

Response to COVID-19

In order to respond to the COVID-19 crisis, Off Main Clinic has obtained blanket state exceptions to take home criteria in order to limit the patients' visits to the clinic and to allow for social distancing. Off Main Clinic has purchased several lock boxes to allow patients the ability to transport their doses safely and remain in compliance with regulations. We are wiping down surfaces hourly and have cleaning services daily. We have also purchased a "fogger" to use ongoing to continue to keep up with cleaning and sanitizing procedures.

OMC Staff have continued to provide counseling services for their patients via telephone and are dispensing Narcan with their take home medication. Telephone counseling sessions are focused on coping skills and educating patients of the elevated risk of overdose during this time as well as providing resources for patients for COVID-19 information, meals etc.

OMC Staff is now meeting with patients to have them sign any documentation needed for treatment, following CDEC guidelines, mask, plexiglass and social distancing. Each time a patient leaves the office the staff will clean and sanitize. We have also installed a standalone temperature station to ensure that everyone entering the building has an acceptable temperature to protect against COVID-19.

Off Main Clinic's current census is 251. There were 12 new admissions and 13 discharges, in the month of January.

Positions Available: Parking Monitor

SUBSTANCE USE PREVENTION PROGRAM (SUPP)
Jennifer Hazen, Program Officer

The Substance Use Prevention Program is a school-based counseling program for students. The program aims to provide socio-emotional support to students, and to address and identify substance use and abuse issues. The program focuses on substance use prevention and education, and anger management techniques. SUPP provides counseling support, parent/staff/student consultation, information, and referrals, and utilizes the Seven Challenges drug intervention curriculum.

SUPP is currently located at these locations:

- Salinas High School
- North Salinas High School
- Everett Alvarez High School
- Alisal High School
- Mt. Toro/El Puente High School
- Rancho San Juan High School
- Chalone Peaks Middle School
- Gavilan View/John Gutierrez Middle schools
- La Paz/El Sausal Middle Schools
- Washington Middle/Harden Middle

SUPP also provides the Youth Alternatives to Violence (YATV) program and coordinates Alcohol and Drug Abuse Prevention Team (ADAPT). YATV is an educational program aimed to help youth who exhibit anger issues, as well as those who are suspended/expelled, to modulate their responses so that they may reenroll in school. The ADAPT club organizes student-lead substance use prevention activities. With SUPP's successful pilot implementation of the Vape Offense Workshop (VOW) at Salinas High, SUHSD has requested that this workshop take place at all high schools. The VOW now takes place at every SUHSD high school. The VOW provides educational and emotional support to students who have used or are caught with vaping products and are trying to reduce or eliminate use. Counselors are now back on site after the Covid 19 shelter in place has been lifted and ready to provide services.

DRUG AND ALCOHOL INTERVENTION SERVICES FOR YOUTH (DAISY)

Jennifer Hazen, Program Officer

The DAISY program continues to provide substance abuse prevention and education to at-risk youth and their families. DAISY's counselors provide a continuum of supportive services that include The Seven Challenges drug curriculum. The program provides individual and group counseling sessions that target drug refusal skills, coping with craving and/or urges to use drugs, managing thoughts/cravings about drugs, planning for crisis and/or emergencies and coping with relapse, gang awareness, gang prevention/intervention, enhancing the social support network, problem solving, anger management, depression/anxiety management, effective communication, positive/healthy relationships, etc.

Clients are referred from Probation, Juvenile Delinquency Court, Juvenile Drug Court, Juvenile Truancy Court, Salinas Police Department, Second Chance, Children's Behavioral Health, schools, and self-referrals. The self-referrals are from concerned parents and families who are seeking help in drug and alcohol prevention and intervention for their children.

The DAISY Program is currently serving 35 clients. This past month of December 2021 we had 8 new enrollments and 2 successful completions. DAISY Program continues to facilitate ongoing Seven Challenges youth groups, individual counseling sessions, and a family/parent support group currently consisting of 6 parents. There are currently 15 youth on the waitlist.

PATHWAYS TO SAFETY

Kelsey Hansen – Program Supervisor
Kamilia Worthy - Family Resource Specialist

Pathways to Safety receives referrals from Monterey County Child Protective Services that don't meet legal criteria of abuse or neglect but are highly likely to become involved in the child welfare systems without some sort of helpful intervention. A Family Resource Specialist is assigned to these cases to help connect the family to local community resources, in an effort to address the cause(s) that may have triggered the CPS call. Pathways to Safety provides supportive case management services to families up to 90 days.

During January, P2S worked with a total of 32 referrals. 25 new referrals were received, and 7 referrals are under case management from previous months. There were 14 families engaged. There is a total of 10 families who were not able to be engaged; 5 were unable to be located, 2 families were stabilized, 1 case was closed due to lack of follow through, 1 case was transferred due to a language barrier, and 1 case was referred to CPS due to parent losing custody of children. Further attempts are being made to contact the remaining 6 families. The most frequently requested resources are parenting classes, children's activities, and counseling services. For these needs families are provided with resource information from Partners for Peace Strengthening Families, Community Human Services Nurturing Parent Program, Girls Inc, YMCA, Community Human Services Counseling, and Children's Behavioral Health. There are currently 6 open cases.

PARENT EDUCATION PROGRAM

Kelsey Hansen – Program Supervisor
Sandra Yanez – Parent Education Lead
L'Shanna Klein – Parent Educator
Catherine Broz-Parent Educator
Marjolye Peralta Gonzalez- Parent Educator
Daisy Ortiz- Parent Education Department Intern
Erika Budde - Parent Educator - Last day 1/25/22

Classes this Month

- 2 Online English Classes via Zoom
- 1 Online Spanish Classes via Zoom
- 1 Online English Open Group via Zoom—On Hold due to low enrollment

For the month of January, 95% of referrals were DSS/Court ordered and the other 5% were self-referred. One of the Nurturing Parenting Program English classes graduated. One client expressed that he enjoyed class so much, he would take it again. Another participant shared she took the course voluntarily to learn how to handle challenging situations at home with her children. She was very pleased with all the information she learned.

NPP English class began on 01/26. The Spanish class was rescheduled to February 15th, due to facilitator, Erika Budde, resigning. The plans to start teaching in-person classes at Santa Rita School District are on pause. Due to the rise in Covid cases, the school was not able to accommodate external agencies until further notice. CHS has postponed teaching in-person for now and will continue teaching virtually until it is safe to transition to in-person classes.

We have set dates to begin the Connect Parent Group in February. The English group is scheduled to begin 02/15 and the Spanish group on 02/16. Sandra continues working on the intake process for referrals.

We have a set date as well for the Parent University in collaboration with Seaside Youth Center and Seaside High School. The community event will take place March 12 at Seaside High.

January Accomplishments

- MDT Meeting
- Parent University Meetings
- Parent Ed., Monthly Staff Meeting
- Connect Parent Group meetings with Facilitators
- NPP presentation at Santa Rita Unified School District
- PARTS Coalition Meeting
- Youth Violence Prevention Task Force Meeting
- First 5 Power Summit
- Check-in meetings with Kelsey, Program Supervisor
- In communication with community agencies to obtain referrals and resources for participants
- In communication with schools Family Resource Centers and Sun Street Centers
- Communicating with DSS for referrals and client updates
- Provided clients with community resources and information about the Nurturing Parenting Program/Crianza con Cariño
- Assisting participants in completing their intakes/assessments

SAFE PLACE

Shawn Stone, Senior Program Officer

Safe Place is a comprehensive program for at-risk, runaway and homeless youth that provides street outreach, survival aid, temporary shelter, counseling, family reunification, case management, and aftercare. Safe Place consists of a Street Outreach Program where counselors engage with youth in the community and other places homeless youth congregate, as well as an overnight emergency shelter for homeless youth ages 18 to 24. The overnight shelter provides homeless youth with a bed, snacks or hot meal, clothing, first aid and hygiene items if needed, and a warm, safe place to sleep.

Monterey Peninsula Street Outreach Program

Outreach:

- The Basic Needs Drive donation Pick-ups weekly for our clients from Marina to Carmel.
- Increased collaboration with Marina PD to promote Staff Safety when working individually within isolated encampments
- Distributing Blankets, clothing, toiletries, tents, tarps and sleeping bags to those who sleep outdoors
- Promotion of Harm Reduction services at El Estero Dog Park through ASN
- Continuing to promote Shelter Services at Safe Place. Releasing schedules promptly

- Continuing the promotion of COVID-19 vaccinations/ Boosters, and testing availability in our unsheltered community

Advocacy:

- Assisting clients through the application for SNAP/WIC benefits
- Collaboration with CHOMP ER Doctors to obtain emergency prescriptions for clients
- Continued referrals to the Emergency Housing Voucher (EHV) Program
- Utilizing Motel Vouchers provided by Monterey County weather permitting
- Connections with Monterey PD to assist when encampments receive evacuation notices
- Connecting clients with local job opportunities
- Monitoring Court dates and release information for clients who are incarcerated

Meetings, Trainings & Events:

- 10 am, Thursday December 2nd, 2021- Youth Systems Meeting
- 11 am, Wednesday December 8th & 22nd, 2021- RHY Staff Meeting/ Route Review
- 10am, Wednesday December 15th, 2021- Multi Disciplinary Team Meeting with the Seaside Youth Resource Center
- 2pm, Wednesday November 17th, 2021- CAT Meeting with local Service Providers and MPD

Clients: Ongoing – 16; New – 2

Commercial Sexual Exploitation of Children (CSEC)

We currently have 10 active CSEC clients. At monthly MDT meetings we continue to receive on average 1 or 2 referrals each month.

Attended a free CSEC training via ZOOM that was offered by the YWCA on 12/8/21. It provided an overview on the complexities of CSEC. We are currently working on the Annual HT event where we partner up with (DSS, YWCA and MCOE). The committee has narrowed down a date for the Annual HT event. The Event will take place on Thursday, March 3, 2022. We are still working out the details, but it looks like it will be half in person about 150 people and half virtual about 150/200 people. The location of the event will be held at Calvary Church in Monterey.

SAFE PASSAGE

Shawn Stone, Senior Program Officer
Ali Garcia, Program Coordinator

Safe Passage, a Transitional Living Program, provides the Monterey Peninsula's only affordable transitional housing and supportive services for homeless youth ages 18 to 21 and houses up to 6 young adults providing individualized assessment and transitional living plan, and basic life skills resources and counseling including money management and budgeting, interpersonal skill-building, educational advancement, job attainment skills, mental and physical health care and individual and/or group counseling. Elements of Positive Youth Development are integrated throughout the Safe Passage program and suggest that the best way to prevent risky behavior is to help young people achieve their full potential. Residents of Safe Passage are assisted in attaining their educational goals, getting a job and obtaining permanent housing. The length of

stay is 18 to 24 months. The goal for residents of Safe Passage is to become self-sufficient, young adults.

Resident News & Updates

New Residents:

S.L. comes to Safe Passage full of goals and hope that this will be the fresh start she needed, and the path to permanent housing she desires. S.L. has lived out her car for over a year, however, this has not stopped her from pursuing her goal of attaining her high school diploma, which she is currently working on, and remaining employed. However, S.L. acknowledges that going to school and work while not having permanent housing has been difficult. Now that housing has been secured, the goal is to attain her diploma and continue her education to pursue a long-term career. S.L. currently receives Cal-Fresh and Medi-Cal.

J.B.'s experience with homelessness has been sudden and stressful. The loss of support and having to relocate to Monterey County has been a struggle and challenging. However, since moving into Safe Passage in December, J.B. has already secured employment and is working on returning to school to continue her education at one of the local colleges. J.B. is beginning to see the path of becoming self-sufficient and is encouraged by the support system she is creating in this new environment of hers. J.B. is working on obtaining any benefits she may qualify for.

M.T. found herself homeless after she moved in with a roommate who was not prepared for their share of responsibilities for maintaining housing. M.T. now recognizes the decision was a mistake and is now weary of trusting others if a similar opportunity should arise. This experience is why M.T. hopes to maintain her current job and accumulate enough savings while at Safe Passage so she can become self-reliant and eventually move into a place of her own. It has only been a month since M.T. moved into Safe Passage, however, she is working a steady full-time job and all indications are that she is moving in the right direction and appears to be on track to accomplish her goal. M.T. is working on obtaining any benefits she may qualify for.

Current Residents:

C.M. continues working full-time, as well as searching for work closer to Safe Passage. C.M. was hoping to return to school in the spring, however, she is unsure if this is the best decision at the time due to work and other responsibilities she would like to tend to before committing fully to school again. C.M. is also currently working on her communication, money management, and time management skills with Safe Passage staff, which are all areas C.M. identified as life skills she would like to improve. C.M. currently receives Medi-Cal and is working on obtaining Cal-Fresh benefits.

J.R. experienced extra hours of work in December due to the holidays, which he was happy about. J.R. has also been focusing on beginning his first semester of college this spring at MPC. J.R. feels prepared and excited for this new chapter in his life, and is looking forward to attending classes he is interested in. J.R. currently receives Cal-Fresh and Medi-Cal.

The Coordinated Assessment and Referral System (CARS) is a community wide process to enroll and connect people experiencing homelessness to housing and community resources that best fit their situation. As a result of this system and the availability of beds at Safe Passage, we are currently home to 5 residents and are awaiting referrals of additional program participants.

SALINAS VALLEY STREET OUTREACH PROGRAM

Shawn Stone, Senior Program Officer

The Salinas Valley Street Outreach Program is following Community Human Services guidelines to continue to support the homeless population, slow the spread of the Coronavirus, and protect the staff and clients. We hope to continue the search of new services and resources for our homeless youth population.

The SV-SOP is following Community Human Services guidelines to continue to support the homeless population, slow the spread of the Coronavirus, and protect the staff. We continue to provide homeless individuals with informational materials on the Coronavirus and vaccination opportunities, food, hygiene products and hand sanitizers. We hope to continue the search of new services and resources for our homeless youth population.

Outreach:

- Counselor continues to collaborate with CHE to conduct outreach in the south county area
- Counselor is in collaboration with All In to receive personal hygiene products and food bank bags in the upcoming future
- Counselor conducted the Point in Time Count survey throughout the Monterey County and made call backs for clients who were not counted for the day of the Point in Time Count
- Counselor has been collecting bins from the partnering agencies hosting Basic Need Drive bins

Changes:

- One counselor is at SVSOP for the time being until further notice
- Income limitation for the EHV is subject to change
- CARS is requesting that clients are reassessed every year

Advocacy:

- Counselor has requested an extension for client's EHV
- Counselor has prepared client for the EHV eligibility interviews by collecting all documentations needed and continue to advocate for client's needs
- Counselor vouched for client to be eligible for financial aid for school and for reasoning of dropping a class

Zoom Meetings:

- Participated in Youth Systems Meeting
- Participated in RRH Committee Meeting
- Participated in HATS Meeting
- Participated in CARS Committee Meeting
- Participated in King City Homeless Services coordinating Committee Meeting
- Participated in Point in Time Committee
- Participated in EHV Check in Meeting
- Participated in CHSP 2022 Point in Time Office Hours Meeting

- Participated in Collaborative Outreach Meetings
- Participated in Youth PIT Count Planning Meeting

Clients:

- Salinas:
 - Ongoing: 35
 - New: 3
 - Closed: 3
- South/North County:
 - Ongoing: 7
 - Closed: 0

Total Clients for the month of January: 48

CASE DE NOCHE BUENA
Elsa Guillen, Program Officer
Shawn Stone, Senior Program Officer

Casa de Noche Buena (CDNB) homeless shelter for women and families with children is the first of its kind on the Monterey Peninsula, located at 1296 Olympia Avenue in Seaside. The shelter provides guests short-term shelter, comprehensive case management, housing navigation, assistance with enrollment in public benefit programs, linkages to medical, mental health and substance abuse services, and referral to other community supports, designed to lead to permanent housing.

In the month of January 2022, Casa de Noche Buena homeless shelter served 21 guests. All current CDNB guests are actively participating on their individual case management needs and on the road to rapid rehousing.

Meetings/Events:

- Wednesday, January 5th: CDNB Outreach/Fundraising Meeting
- Thursday, January 6th: Single Woman Exit
- Wednesday, January 12th: Family of 4 Exit
- Tuesday, January 18th: CDNB Operations Meeting
- Wednesday, January 19th: CDNB One Year Anniversary
- Wednesday, January 26th: New Single Woman Intake
- Friday, January 28th: 7-Roots CDNB Filming

Clients:

- Total Guests Since 1/19/2021: 61
 - SW: 26 Individuals
 - FWC: 11 Families - 35 Individuals
- Current Guests (including children) as of January 31st: 21
 - Adults: 12 (8 SW, 4 Parents)
 - Children: 9
- School Districts and Grade Levels
 - NMCUSD: 7th, 4th, MPUSD: 3rd, 5th, 7th, 9th

- Meals Served in Year One 1/19/21-12/31/21: 16,416
- Total Meals Served Since 1/1/22: 1,575
- Total Discharged Guests Since 1/19/21: 45; 19 Single Women, 8 Families (four families of 4, two family of 3 & two families of 2)
 - Permanent: 30
 - Transitional: 4
 - Other Shelter: 2
 - Return to Homelessness: 9
 - Incarceration: 0
 - Unknown: 0

Notable Happenings with Family Guests

R.M. and her family of 4 moved into a 3-bedroom home in Castroville mid-January. The children are excited to have a place of their own and to be walking distance from their school. The R.M. family left CDNB with only a few personal items and with the assistance of various community members, the family was able to furnish their home.

M.M. continues working with Case manager and independently on searching for housing for her and her 14-year-old daughter. M.M. has submitted housing application for Monterey County Housing Authority properties, Mid-pen Housing, Eden Housing and CHISPA. An Emergency Housing Voucher and Homeless Set Aside Voucher has also been submitted. M.M. has been referred to the Salvation Army's transitional program. She was recently referred to Pueblo del Mar and waiting to know if she has qualified. M.M. is currently looking for alternative work, but in the meantime works for a medical clinic in Gonzalez every Saturday and gets paid \$130 for a day's work.

Notable Happenings with Single Women Guests

C.S. gave birth on January 17th by C-section. She gave the child up for adoption after deciding that was what she wanted to do. She has been receiving support from CDNB in managing the emotional and physical stress of this recent event in her life. C.S. continues to be employed as a PT Servers Assistant at a nearby restaurant, 10 minutes walking distance from CDNB. She is currently on maternity leave and plans to return to work as soon as she has clearance from a doctor. She currently is being assessed for intensive outpatient care to maintain her recovery. C.S. has just received her housing voucher and has made appointments to view apartment complexes that take the vouchers. She is determined to accomplish more goals, like attending a post-secondary school to obtain a degree or certificate in Addiction Studies/Substance Abuse Counseling.

P.L. has applied to multiple apartment complexes. She has been in contact with her eligibility specialist from the Housing Authority and she is on the waitlist for multiple south county apartments. P.L. was recently offered a job at a local grocery store in their bakery department and is currently in the new hire process of on boarding.

COMMUNICATIONS

Lenina Sanchez, Communications Coordinator

Events

3/3 – Save the Date: On March 3, the Monterey County Department of Social Services, Monterey County Office of Education, the YWCA, and Community Human Services will present the 4th Annual Monterey County Human Trafficking Symposium. Watch for registration information coming soon! Event to beheld virtually.



3/12 – On Saturday, March 12th, Community Human Services, The City of Seaside, and Seaside High School collaborate for the 5th Annual Parent University. Participants will be able to learn about the resources and information available to their families. Topics include mental health, substance use among youth, and self-care. Registration details to follow.



Saturday, March 12 • Seaside High School

Press Release

2/4- Community Human Services Receives Funding for Homeless Youth Services

CSEC/HT

2/1 – Planning continues for the 4th Annual Monterey County Human Trafficking Symposium. Event has transitioned to a completely virtual model to be held on March 3rd. Event is co-sponsored by CHS, MCOE, MCDSS and the YWCA. Guest speakers include MC District Attorney Jeannine Pacioni, Santa Clara PD Sergeant Kyle Brenner and national recognized CSEC/Labor Trafficking advocates.

Marketing

2/4 – 3/6 – CHS is set to air :30 second spots on our local public radio station KAZU, to promote the upcoming parent University Conference on March 12th in partnership with the City of Seaside.

NAMI Outreach

2/4 - 2/20 – NAMI'S bilingual, specially curated commercials promoting their F2F classes were scheduled to air now through February 20th. Family-to-Family is a free, 8-session educational program for family, significant others and friends of people with mental health conditions. A copy of each of the commercials can be viewed by visiting the links below.



English: <https://www.youtube.com/watch?v=PV8YupbP19U>

Spanish: <https://www.youtube.com/watch?v=9oWNOU5MJCg>

Commonly Used Acronyms at Community Human Services (CHS)

ADMIN	Administration
ADP	Automated Data Processing
AM	Anger Management
AOD	Alcohol and Other Drugs
ASAM	American Society of Addiction Medicine
BBS	Board of Behavioral Sciences
BHD	Behavioral Health Department
CADAC	Certified Alcohol and Drug Addiction Counselor
CARF	Commission on Accreditation of Rehabilitation Facilities
CBT	Cognitive Behavioral Therapy
CATS	Counseling and Therapy Services
CCCIL	Central Coast Center for Independent Living
CDBG	Community Development Block Grant
CDC	California Department of Corrections
CHS	Community Human Services
CHSP	Coalition of Homeless Services Providers, of which CHS is a member
CI, CII, CIII	Counselor I, Counselor II, Counselor III
CSAM	California Society of Addiction Medicine
DAISY	Drug and Alcohol Intervention Services for Youth
DBT	Dialectical Behavioral Therapy
D-M/C	Drug Medi-Cal
DSS	Department of Social Services
DTH	Door to Hope
DV	Domestic Violence
ED	Executive Director
EHAP	Emergency Housing and Assistance Program
F2F	Family to Family
FCS	Family and Children Services
FESG	Federal Emergency Shelter Grant
FSC-SEA	Family Service Center in Seaside
FSC-SLS	Family Service Center In Salinas
GH	Genesis House
HAC	Housing Advocacy Council
HACM	Housing Authority of the County of Monterey
HHS	Health and Human Services
HIV/AIDS	Human Immunodeficiency Virus/Acquired Immune Deficiency Syndrome
HMIS	Homeless Management Information Services
HR	Human Resources
HUD	Housing and Urban Development
JJCC	Juvenile Justice Coordinating Council
JJCPA	Juvenile Justice Crime Prevention Act
JPA	Joint Powers Authority

LCSW	Licensed Clinical Social Worker
LGBTQ	Lesbian, Gay, Bisexual, Transgender and Questioning
MAT	Medication Assisted Treatment
M/C	Medi-Cal
MFT	Marriage and Family Therapist
MHSA	Mental Health Services Act
MIS	Management Information Services
MSW	Medically Supervised Withdrawal; also Master of Social Work
NIDA	National Institute on Drug Addiction
NIMBY	Not In My Backyard
NRT	Narcotic Replacement Therapy
NSP	National Safe Place
NTP	Narcotic Treatment Program
OMC	Off Main Clinic
OTPC	Out Patient Treatment Centers
P2S	Pathways to Safety
PO	Program Officer
PE	Parent Education
PEP	Parent Education Partnership
Psy.D.	Doctor of Psychology
QA	Quality Assurance
RHY	Runaway and Homeless Youth
RHY	Runaway and Homeless Youth
SAMHSA	Substance Abuse and Mental Health Administration
SK/ST	SuperKids/SuperTeens
SSC	Sun Street Centers
SV	Supervised Visitation
TAP	Tuition Assistance Program
UOS	Units of Service
UR	Utilization Review
URC	Utilization Review Committee
VHA	Valley Health Associates
7C	Seven Challenges

FEBRUARY EMPLOYEE BULLETIN



Upcoming Events

Save the Date: On March 3, the Monterey County Department of Social Services, Monterey County Office of Education, the YWCA, and Community Human Services will present the 4th Annual Monterey County Human Trafficking Symposium. Watch for registration information coming soon! Event to be held virtually.



- 2/2 Alexandra Ingram
- 2/12 Nocera Rivera
- 2/14 Flor Gomez
- 2/16 Chris Parks
- 2/19 Jaqueline Frias
- 2/20 Rochele Chabrier
- 2/27 Ali Gracia

JAN. 6 COVID-19 TESTING SITES IN MONTEREY COUNTY DISTRICT 4	
LA CHIQUITA MARKET 1482 Fremont Blvd. Seaside 94955	11 AM - 4 PM WALK IN
MONTEREY CO. BEHAVIORAL HEALTH MARINA 299 12th St. Marina 93933	8 AM - 8 PM BY APPOINTMENT, LIMITED WALK IN
CABRILLO FAMILY RESOURCE CENTER 7295 La Salle Avenue Seaside 93955	8 AM - 5 PM FOR HOUSEHOLD STUDENTS/STAFF, PRE-REGISTRATION ENCOURAGED, WALK IN ACCEPTED
VIRUS GEEKS-- HARTNELL COLLEGE 411 Central Avenue Salinas, CA 95901 (1) (414)	9 AM - 4:30 PM WALK-IN, PRE-REGISTER TO SAVE TIME
SHERWOOD HALL 1441 N Main St. Salinas, CA 95901	8 AM - 8 PM BY APPOINTMENT, LIMITED WALK IN

@SUPERVISORASKEW

Testing remains an important part of COVID-19 response. State supported sites have more appointments available make one today at <https://lhi.care/covidtesting> or call 211 for assistance. Find more testing opportunities at <http://montereycountyvaccines.com>



Saturday, March 12 • Seaside High School

On Saturday, March 12th, Community Human Services, The City of Seaside, and SeasideHigh School collaborate for the 5th Annual Parent University. Participants will be able to learn about the resources and information available to your family. Topics include: mental health, substance use among youth, and self-care! Registration details to follow.

The Importance of Being Boosted

Did you know that if you are "fully vaccinated" you do not have to quarantine if you are exposed to someone who has tested positive for COVID-19? "Fully vaccinated" means you have received two shots of Pfizer or Moderna or 1 shot of J&J plus a booster vaccination if you are eligible for one. So in addition to reducing your risk of contracting COVID and preventing severe illness, being fully vaccinated can provide you with greater freedom by eliminating the need to quarantine under certain circumstances.

Community Human Services Quarantine & Isolation Guidelines

<p>Isolation keeps someone who is sick or tests positive for COVID-19 away from others, even in their own home.</p>	<p>Quarantine keeps someone who was in close contact to a person with COVID-19 away from others, even in their own home.</p>	
<p>For everyone regardless of vaccination status, previous infection, or lack of symptoms:</p> <ul style="list-style-type: none"> • Plan to stay home through ten days from positive test or symptom onset, whichever is earlier. • If you have access to testing, you do not have a fever, and your symptoms are resolving, test on or after day 5. <ul style="list-style-type: none"> ○ If your test is negative, isolation can end. ○ If your test is positive, continue to isolate through day 10. 	<p>For unvaccinated individuals and individuals who are eligible for a booster but have not received it yet:</p> <ul style="list-style-type: none"> • Plan to stay home through ten days from your last contact with a person who has COVID-19. • If you have access to testing, test on or after day 5. <ul style="list-style-type: none"> ○ If your test is negative and you do not have symptoms, quarantine can end. ○ If your test is positive or you have symptoms, follow isolation recommendations. 	<p>For boosted individuals or individuals who are vaccinated but not yet eligible for a booster:</p> <ul style="list-style-type: none"> • Monitor for symptoms through ten days from your last contact with a person who has COVID-19. You may continue daily activities. • If you have access to testing, test on day 5. <ul style="list-style-type: none"> ○ If your test is negative and you do not have symptoms, continue to self-monitor for symptoms through day 10. ○ If your test is positive or you have symptoms, follow isolation recommendations.
<ul style="list-style-type: none"> • Note: Quarantine & Isolation Guidelines do not cover employees who have been exposed to someone with COVID like symptoms. There are no specific guidelines for this category. If you develop symptoms or test positive, or the person with COVID like symptoms to whom you were exposed later tests positive, refer back to the grid above for guidelines. • PCR test is preferred. Use of over-the-counter tests are also acceptable to end isolation or quarantine per the CA Department of Public Health; however, home tests must be observed by CHS Administrative staff. Contact Rosie Angulo or Destini Colvin Monday-Friday between 7:30 a.m. -4:30 p.m. to arrange an observed test. All cases will be required to show proof of negative COVID test before returning to work. • If you do not have access to testing, isolate or quarantine through day 10. • Wear a well-fitting mask if you must be around others for a total of 10 days, especially in indoor settings. 		

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