



community human services

hope. help. here.

A nonprofit agency dedicated to providing high quality mental health, substance abuse and homeless services to Monterey County residents to help them reach their full potential

2021 Annual Report

Celebrating 52 Years of Changing Lives

MESSAGE TO THE COMMUNITY FROM OUR CEO

This Impact Report is dedicated to the amazing employees of Community Human Services. Every day, our staff provides tireless care to people struggling with substance abuse, mental illness and homelessness. This challenging work has been made even more difficult by the pandemic. But our dedicated employees continue to suit up and soldier on, going above and beyond the call of duty to ensure that our community has access to essential services, despite the tremendous stress COVID-19 has caused. I hope you'll join me in honoring their commitment. They are truly inspiring professionals!

ROBIN MCCRAE

Chief Executive Officer



LOOKING AHEAD

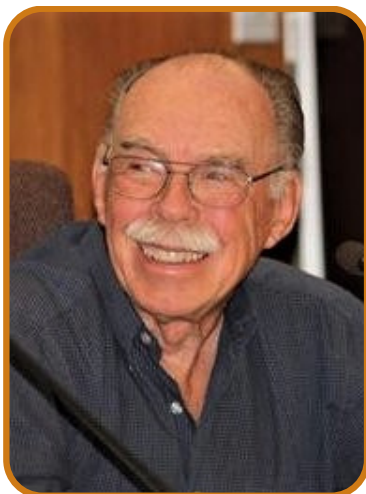


Breaking ground in 2022, the Shuman HeartHouse! It has been a vision for Mark Shuman and his family for a long time to have a shelter in Monterey where there is so much need but so many constraints due to lack of water and lack of appropriate building sites. In 2020, finally the perfect property on Franklin Street became available! Because of the Shuman family's prior experience with and commitment to Casa De Noche Buena, they knew Community Human Services would be the perfect partner on this project. The launch of the capital campaign will be the catalyst for the community to become part of this project. Our community will play a vital role in the lives of each person that is touched and served by this shelter through Community Human Services. The Shumans and Community Human Services hope others will be inspired to join in this effort. The quicker construction begins, the sooner women and families will be off the streets and safely housed. To find out more [click here](#).



SHUMAN
HEARTHOUSE

IN MEMORIAM



In fond remembrance of Harvey Kuffner, who passed away in September of 2021. Harvey served on the Community Human Services Board for 20 years representing the Monterey County Office of Education. He cared deeply about the youth and families of Monterey County and was a tireless advocate for accessible community services. He served on the Finance, Personnel and Governance Committees. He will be missed, but his impact will live on. Thank you, Harvey.

MAKING A DIFFERENCE

During a year of COVID lockdowns, CHS again rose to the challenge and created adaptations to our programs to ensure that our clients would not go without much needed services. In some cases, CHS provided personal protective equipment to the community and some of our adaptations included Zoom and Google sessions so we could continue to bring our programs to those who struggle with addiction, mental illness, and homelessness.



Casa De Noche Buena (CDNB) opened its doors January 19, 2021, and immediately began providing stability and shelter to those who needed it most on the Monterey Peninsula. S.S. came to CDNB in crisis needing a place to stay, and assistance with both mental health and substance abuse. Her first day at the shelter was overwhelming and she was emotional and teary. She shared with staff that it was either the streets or the shelter for her, and that she was extremely grateful to be there. While at the shelter, S.S. applied and received General Assistance cash aid and referrals for mental health counseling and outpatient drug treatment. She began attending Narcotics Anonymous and Alcoholics Anonymous meetings. Eventually she found a job with a place to live to continue to work on her recovery. S.S. often checks in with her former shelter-mates, and they share that she is happy and continues to work on her recovery.

Prior to moving into Safe Passage, J.R. was in the foster care system and had experienced housing instability throughout his life. Relocating from place to place meant that J.R. was never at one school for long, causing him to fall behind on credits and jeopardizing high school graduation. Upon moving into Safe Passage, J.R. set goals of graduating with his class and getting his first job. After months of hard work, J.R. caught up on his credits; he earned his high school diploma and graduated with his class. This was a huge accomplishment for J.R., gained through hard work, dedication, and perseverance. He is now preparing to attend his first semester of college at Monterey Peninsula College. J.R. also met the goal of securing his first job with not one, but two jobs! J.R. continues to develop essential life skills that will be vital to his transitioning to independent adulthood.

V.L. was ordered by the court to complete a 52-week parent education program at the Family Service Center. While in the program, V.L. shared that her upbringing had been very difficult and traumatic. She learned valuable information in the classes that allowed her to understand parenting differently. She expressed appreciation for all the support she received from the Parent Educator during the pandemic, saying that attending classes provided her with comfort during stressful, uncertain and difficult times. V.L. is now confident in her parenting skills and feels she is doing a better job of parenting her children than before. She continues to attend weekly classes, now on a voluntary basis. She is grateful for the opportunity the program has given her.

MAKING AN IMPACT

OUR MISSION: Making a positive impact on our community through prevention, intervention and treatment services for substance abuse, mental health and homelessness.

MENTAL HEALTH SERVICES

799

Outpatient Counseling
SuperKids/SuperTeens
Supervised Visitation
Parent Education
Domestic Violence
Classes

SUBSTANCE ABUSE SERVICES

1,634

Off Main Clinic
Genesis House
Elm House
Sonoma House
Outpatient Treatment
Youth Substance
Use Prevention

HOMELESS SERVICES

216

Casa De Noche Buena
Safe Place Youth Shelter
Safe Passage
Monterey Peninsula &
Salinas Valley
Street Outreach Programs

2,649

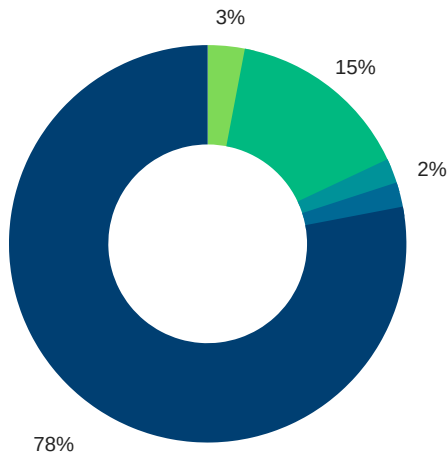
Number of Individuals Served



FINANCIALS AT A GLANCE

We are committed to the highest level of financial integrity and are dedicated to ensuring that we maximize the value of every contribution we receive to benefit those we serve.

OPERATING REVENUE



PRIVATE GRANTS AND DONATIONS	15%
JPA CONTRIBUTIONS	2%
PROGRAM FEES	3%
GOVERNMENT GRANTS AND CONTRACTS	78%
OTHER REVENUE	2%

TOTAL REVENUE **\$9,797,847**

OPERATING EXPENSES



MANAGEMENT	15%
PROGRAM SERVICES	85%

TOTAL EXPENSES **\$8,652,830**



BOARD OF DIRECTORS 2021

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City of Salinas
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Pacific Grove USD
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Salinas Union High School District
Sandra Ocampo

THANK YOU FOR SUPPORTING OUR PROGRAMS!

TOP BUSINESSES, FOUNDATIONS & GROUPS

Allen S. & Barbara Taylor Foundation
Barnett Segal Charitable Trust
Bell Family Charitable Gift Fund
Community Hospital of the Monterey Peninsula
For All the Children Foundation
Fund for Homeless Women of the Community
Foundation for Monterey County
Harden Foundation
Hastie Financial Group
Interfaith Outreach of Carmel
In-N-Out Burger Foundation
M.V.P. Insurance, Steve Mahlum
Marshall Pierson, Inc.
Monterey Peninsula Foundation
Monterey Peninsula Sunrise Rotary
Nancy Buck Ransom Foundation
Professional Women's Network of the Monterey Peninsula
The Church in the Forest
The Mariner Foundation Fund
The Robert & Florence Slinger Fund of the Community
Foundation for Monterey County
The Women's Fund Endowment of the Community
Foundation for Monterey County
Pebble Beach Company Foundation
Yellow Brick Road Benefit Shop

TOP DONORS

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